



Online portal  
Process alerts  
Reporting  
Asset tracking

# Arjo Care

## Asset management and reporting

To be the most trusted partner in driving healthier outcomes  
for people facing mobility challenges

# Asset management with Arjo Care

## Peace of mind

Be confident that assets are professionally serviced by an organisation that is equipped as a quality partner. Residents, patients and carers should be confident in the support that is provided for them

## Compliance and risk management

Appropriate service regimes not only need to be in place but need to be demonstrated. Rely on Arjo Care for ready access to maintenance history and current status

## Maximise the value of your investment

Improve productivity, reduce downtime and maximise the longevity of your equipment

## Asset lifecycle management

With Arjo Care each time an asset is serviced, an updated condition report is issued. Avoid reactive equipment purchasing a move to long-term lifecycle management

## Australia wide coverage

Arjo Care offers unparalleled clinical knowledge and service coverage across Australia

## Speed of delivery

Over fifty technicians with fully equipped vehicles get the job done quickly, with minimum disruption

## Highly skilled technicians

Rely on our fully trained and experienced technicians

## Flexible packages

Choose the right service model and level for your facility

## Asset tracking

Third Party equipment - Arjo Care

## Advancement in technology

As healthcare technologies continue to advance, sound purchasing decisions are essential for all healthcare facilities and for the welfare of patients, residents and caregivers. The task of determining what equipment and technologies are necessary to maximise care and safety in healthcare facilities has become more important given the constraints on healthcare funding, the competing demands for capital budgets and the sense of urgency to replace aging equipment.

## Minimise cost of ownership, maximise fiscal efficiency

A systematic approach to managing your capital equipment and accessories can provide the following benefits:

- Clarity on the age and functionality of your current capital equipment
- Focus on increasing the quality of care and safety for patients, residents and caregivers
- Assurance that budgets are developed with appropriate timelines
- Well planned and managed short and long-term capital expenditure arrangements
- Management of your compliance objectives





# Preventative and reactive maintenance

For safe use of any medical device such as a bed, patient handling & hygiene care equipment, and associated accessories such as slings, it is essential to have a preventative and reactive maintenance policy in place. A regular equipment replacement program is recommended.

The best time to assess the condition of equipment is during a maintenance visit by a qualified technician.

As part of any maintenance activity, Arjo completes a checklist that is unique to the device type and model. A score of: Pass, Fail or a N/A is then noted against the equipment.

In addition to individual reporting on the checklist items, an overall assessment of the condition of the device is made and recorded.

## MAINTENANCE VISIBILITY



### Online portal

Log a service event, download a service work order, see open orders or list and track your assets.



### Process alerts

Realtime alerts for status changes, such as the Technician is on the way.



### Reporting

Know what has & has not been done. Query style, operational and financial reporting.

Arjo Care is more than just maintenance  
it is total asset management

## Condition reporting

Capital budgeting techniques are used to determine the best investment and assist in the overall decision-making process. Obsolescence planning can be used to plan for the replacement of old or obsolete equipment. As you review your equipment and technology needs, there are many factors that must be considered when deciding which equipment to use and which equipment to replace, including:

- The risk associated with use beyond the expected life
- Advancement or level of technology sophistication
- Frequency of use
- Clinical staff utilisation, training and impact
- The frequency of breakdowns due to age
- Access and costs due to the difficulty in sourcing parts
- Future service and equipment parts support

Equipment has a limited usable life expectancy, and as earlier generations of equipment extend beyond their usable life, their servicing needs become more demanding.

By offering condition audit and reporting of Arjo and other third party equipment as a standard feature of the Arjo Care program, we will provide details of the equipment you currently have, the age and condition taking away the guesswork when it comes to capital planning.

## Methodology

During any maintenance activity, asset condition and reporting will be carried out by an Arjo qualified technician and the following characteristics will be collated.

- In addition to collecting this data, there may be additional data collected as agreed
- Asset tagging or labelling can be completed at the same time
- Facility Data, which includes: Facility and Location within Facility
- Asset Classification: Make, Model, Serial Number, Asset Number, Description, (any additional labels or asset numbers)
- Asset History / Condition: Asset Status, Condition, Build date

## Condition classification methodology

This condition takes into account factors such as:

- Aesthetic appearance: the device should be presentable, not stained and dirty, paintwork is intact and of appropriate presentation for use.
- Structure and Frame: the frame should not be bent or broken, and if it is starting to rust, it is nearing the end-of-life classification.
- Functional: the device should be complete, not missing parts or accessories, not with makeshift or nonproprietary replacement accessories or parts.
- Identifiable: each medical device needs to be identifiable; labels with asset numbers or serial numbers ought to be readily visible as should stickers identifying the most recent dates of service.

## Equipment life expectancy

The life expectancy of all capital assets is finite and depends upon a number of factors. As equipment ages, the reliability and the efficiency decreases. With regards to lifting equipment specifically, this translates into:

1. Increased risk for the users – caregivers and residents
2. The need to assess the suitability of the equipment for the tasks being performed

All capital assets should be assessed based on their life expectancy. Capital replacement plans should be developed to account for the replacement of these assets. Life expectancy is only a guide to when equipment replacement should be planned.

# Arjo

## With people in mind

For further information please contact  
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At Arjo, we are committed to improving the everyday lives of people affected by reduced mobility and age-related health challenges. Our products and solutions ensure ergonomic patient handling, personal hygiene, disinfection, diagnostics, effective prevention of pressure injuries and venous thromboembolism and helping professionals across care environments raise the standard of safe and dignified care. Everything we do, we do with people in mind.

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